Charter Township of AuSable
4420 N. US 23 AuSable, Michigan 48750
Office: (989)739-9169 Fax: (989)739-0696
www.ausabletownship.net

April 6, 2023

Dear AuSable Utility Billing Customer,

I am writing to you today because you have made payments on your water and/or sewer bill by using our "800" number method that also uses an access code provided by the township. That method of payment was put in use many years ago as the first credit card option to be used by AuSable Township. Since that time, payment options have changed a lot and many more are available than were then. Most banks are offering credit and debit card payment solutions, and most commercial and municipal vendors now accept those types of transactions.

The "evolution" of payment options has rendered our 800 number payment method quite outdated, and as such, unreliable in its accuracy and expensive for the township to sponsor (without passing those costs on to you). For these reasons, our Township Board recently voted to discontinue this as an option for payment of your monthly AuSable Township Water and/or Sewer bill. Payments using the 800 number and access code received AFTER May 31 will NOT be accepted.

Most banks now offer their account holders bill pay options where the bank sends checks to the vendor from their mutual customer's accounts at no charge. The township also offers a no fee option to sign up for direct debit of our customer's accounts to pay the bill in full each month automatically. Also, we accept cash, check and credit card payments in person, check payments by mail, and credit card and electronic check payments can be made via our website or over the phone (service fee applies) through Point and Pay (888-891-6064). If you have questions about any of these payment options or anything else that we can help with please call me any time.

Sincerely,

Mary Jo Samotis
AuSable Township Treasurer
989-739-9169

ATTN UTILITY BILLING PAYERS: THE FOLLOWING PAYMENT OPTIONS WILL BE DISCONTINUED AND WILL NOT BE HONORED AFTER MAY 31, 2023

WATER/SEWER PAYMENT OPTIONS

Payments – No Charge
Pay by phone - 1-800-438-9926 or
Pay Online – http://eps.mvpbanking.com access code – 3289
these two methods will take up to 48 hours for your payment to process